

Recruitment Fraud Alert

Vidal Health Insurance TPA Pvt. Ltd. would like to alert prospective candidates about fraudulent individuals or agencies who falsely claim to offer employment opportunities with our organization.

These individuals/agencies may contact candidates through telephone calls, emails, social media, or other means, requesting payment in exchange for job offers, interview opportunities, offer letters, or preferred job locations. They may also issue fake appointment or offer letters.

Please note the following:

- **Vidal Health Insurance TPA Pvt. Ltd.** do **not** collect any recruitment fee, processing fee, or security deposit (refundable or non-refundable) at any stage of the recruitment process.

Important Information for Candidates

Please keep the following in mind during the recruitment process:

- We follow a formal recruitment process managed by our Human Resources Department.
- We have **not** outsourced the final selection of prospective employees to any individual or agency.
- All recruitment-related communication is sent only from official company email addresses ending with **@vidalhealth.com**.
- We have not appointed any agency to issue job offers or collect money on behalf of the company.

All candidate documentation, verification details, and joining-related formalities are collected only through the official PeopleStrong HRMS link shared through authorized company communication channels.

Candidates are advised:

- Do not share your personal documents or information with any third party claiming to represent Vidal through unofficial emails, messages, or communication channels.
- Do not provide documents, personal details, or complete recruitment formalities through any external links or portals other than the authorized PeopleStrong HRMS platform.
- Do not rely on offer letters, emails, or job-related communication received from unauthorized individuals or third parties.

Recruitment Fraud Alert

At **Vidal Health Insurance TPA Pvt. Ltd.**, we are committed to maintaining a transparent and ethical recruitment process.

We have become aware of fraudulent individuals and agencies falsely claiming to represent our organization by offering employment opportunities in exchange for money. These fraudsters may contact candidates through phone calls, emails, text messages, social media platforms, or messaging applications.

Please note the following:

- We **never** charge any recruitment fee, processing fee, or security deposit (refundable or non-refundable) at any stage of the hiring process.
- We do **not** offer employment or preferred job locations in exchange for money or any other consideration.
- All recruitment decisions are made solely by our internal Human Resources team.
- We have **not** outsourced the final selection of candidates to any individual or agency.
- Official recruitment communication is sent only from email addresses ending with:
 - vidalhealth@peoplestrong.com (VHHelpdesk)

Any communication received from other email domains claiming to represent our organization should be treated with caution.

Verify an Employment Offer

If you receive an offer of employment and wish to verify its authenticity, All offers are rolled out from below email id only

Email:

- vidalhealth@peoplestrong.com (VHHelpdesk)

Stay Alert

If you are contacted by anyone claiming to represent Vidal Health Insurance TPA Pvt. Ltd., remember:

- Never make any payment for interviews, job offers, onboarding, documentation, or preferred job postings.
- Always verify suspicious emails or job offers directly with our Recruitment Team.

- We shall not be responsible or liable for any loss or damage suffered directly or indirectly as a result of correspondence or transactions with such fraudulent individuals or agencies. Any such communication should not be considered an official communication or representation from our organization.
- We shall not be responsible for any payments made or financial losses incurred by candidates in response to fraudulent emails, phone calls, or messages.
- Neither our organization nor any authorized recruitment partner will ever request money in exchange for employment, offer letters, interview scheduling, or preferred location postings.
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Report Recruitment Fraud

If you receive a suspicious email, phone call, message, or job offer claiming to be from our organization, please report it immediately by emailing:

Ethics.officer @vidalhealth.com.

Your prompt reporting helps us protect job seekers from recruitment scams.

Candidate Advisory

To ensure a fair and transparent recruitment process, all applicants are expected to provide complete and accurate information during the hiring process.

Please note:

- Providing false or misleading information may result in rejection of your application or termination of employment if discovered after joining.
- Candidates must submit genuine and valid supporting documents whenever requested.
- Any forged, altered, or fabricated documents will result in immediate disqualification.
- Attempts to influence the recruitment process through unfair means will lead to disqualification.

Meeting the minimum eligibility criteria does **not** guarantee employment. All applicants are assessed through our standard recruitment and selection process based on the requirements of the role.

Thank you for helping us maintain a safe, ethical, and transparent recruitment process.